



LRAP is looking for a Student Service Coordinator

At LRAP, we're creating positive change in the world by giving college-bound students the freedom to pursue their passion at the college of their choice for the career of their dreams. Noble, isn't it?

Are you looking for a career with a company that's driven by a powerful mission? At LRAP Association, you'll join a team of high performers looking to make a difference in the lives of college-bound students. We help our students have the freedom to follow their highest ambitions without student loan burdens.

Why join LRAP? LRAP Association provides our unique, innovative Loan Repayment Assistance Program to colleges and universities across the country. We help students enroll in the college of their choice with the peace of mind to know that if their income after graduation is low, we'll help them with their student loan payments.

Why else? LRAP is a fast-growing start-up full of dedicated, passionate individuals who delight in coming to work each day knowing that we're making a difference in the lives of college students. This position presents lots of opportunity for growth in your career. Oh, and the comprehensive benefits package is nice too.

Want to learn more about this great opportunity? Check out recent articles in the [Wall Street Journal](#) and [Fortune](#) that discuss our program. Or visit [LRAP.com](#) for more information.

We are looking for a smart, dedicated individual who is good with numbers and dedicated to excellent customer service to join our Student Service team in our Bloomington, IN location. As part of the Student Service team, you will have a direct, hands-on role in ensuring our students are well taken care of.

Responsibilities:

- Provide support to our students and families by processing and administering their loan repayment assistance requests and helping them navigate student loan repayment,
- Provide excellent customer experience when responding to customer inquiries through phone conversations and email correspondence.
- Build relationships and act as a resource to our students and parents while answering questions about the **LRAP** Process.
- Maintain records concerning assistance requests and time required to complete.
- General clerical and administrative duties as assigned.

Skills and Experience:

- Financial aid experience in higher education preferred
- Skill and comfort in financial analysis and administration
- Strong written and verbal communication skills
- Attention to detail and accuracy
- High degree of professionalism
- Flexibility, adaptability, dependability
- Service orientation, teamwork, initiative and integrity

- BA/BS degree is preferred.

Salary plus bonus is commensurate with experience. We offer an excellent benefits package including medical and retirement.

About LRAP

LRAP Association was founded to help college-bound students invest in their future with confidence by attending the college of their choice to pursue the career of their dreams. By helping students repay their loans after college, LRAP is alleviating the burden of student loan debt for thousands of students and families.